



Bar-Be School Booking Policy

Making a Booking

Bar-Be School accepts bookings by fax, email and phone up to the day of the classes (subject to availability)

Bar-Be School accepts payment by Credit Card, Cheques, Australia Post Money Orders or Direct Deposit.

Payment is to be made in advance to secure student bookings.

All bookings are confirmed once payment has been made and funds cleared. A duplicate receipt will be forwarded to the purchaser along with class details.

Bar-Be School will send a reminder email or phone call to the purchaser (or student if different) a few days before each class.

Cancelling or Postponing a Booking

Cancelling, postponing or transferring a booking can be completed up to 48 hours prior to the class without loss of class fees. Bar-Be School will enrol the student into the next available class (subject to availability).

Changes made after this time including "No Shows" will result in loss of class fee.

We are happy to rebook customers who provide late notice (within 48 hours prior to the scheduled class) into an alternative class, however a charge of \$50 is required in order to cover our produce costs. No shows will forfeit their class

Refunds are not available. We are happy to transfer the booking if permission is given by the recipient or original persons booked.

Bar-Be School Cancelling or Postponing a Class

Bar-Be School endeavours to run all classes scheduled. However, occasionally not enough bookings are made to warrant the class proceeding.

In these rare cases, Bar-Be School will contact all student affected at least 48 hours beforehand to offer a full refund or transfer their booking to another class and /or date.